SENA

USER GUIDE

Firmware Version: 1.0.x

Last updated on Oct 14, 2026

WiFiCOM

WiFiCOM SERVER
WiFiCOM SQUAD
WiFiCOM TROOPER
WiFiCOM TEAMSTER
WiFiCOM TEAMSTER STEREO
WiFiLINK

Wi-Fi INTERCOM FOR TEAM COMMUNICATION

The firmware version 1.0.x indicates that this manual is applicable to all firmware updates within the version 1.0 series.

CLICK
ANY SECTION TO BEGIN

HOW TO START



ABOUT THE WiFiCOM



NETWORK SETTINGS



TROUBLESHOOTING

DETAILED INSTRUCTIONS



WiFiCOM SERVER



WiFiCOM SQUAD



WiFiCOM TEAMSTER
WiFiCOM TEAMSTER
STEREO



WiFiCOM TROOPER

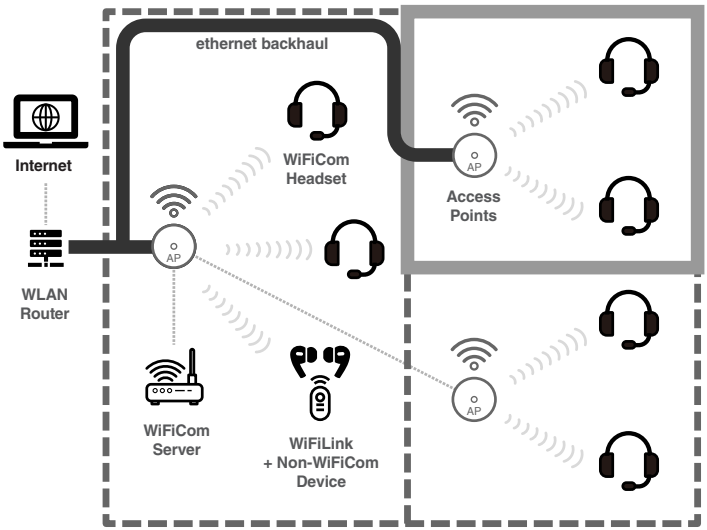


WiFiLINK

01 ABOUT THE WiFiCOM

WiFiCom is an infrastructure-based, full-duplex wireless intercom system. Headsets and adapters need to be paired with a local WiFiCom Server to communicate via standard Wi-Fi access points.

Local WiFiCom Network



Server	Headsets			Adapter
	Single-ear		Double-ear	
				
WiFiCom Server	WiFiCom Squad	WiFiCom Teamster	WiFiCom Teamster Stereo	WiFiCom Trooper	WiFiLink

Sena WiFiCom App

To use the Wi-Fi Intercom, you must complete the network settings in the Sena WiFiCom app first. The app helps you manage network settings, monitor team channels, and update firmware.

Download the app from the Google Play Store or the App Store.



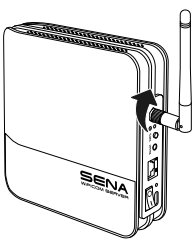
02 NETWORK SETTINGS

Prepare the server and devices and download the Sena WiFiCom app to start network settings.

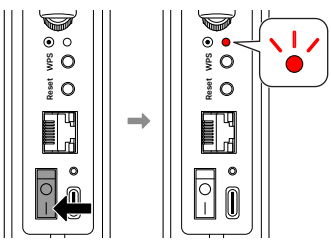


Add WiFiCom Server

1. Attach the antenna to the server.



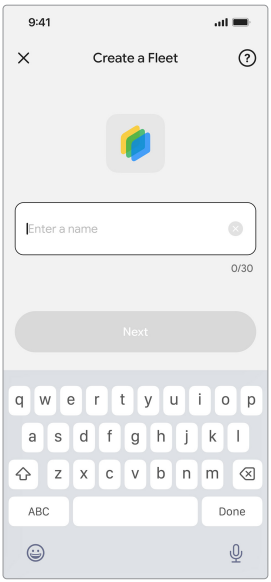
2. Power on, and the server will enter scan mode.



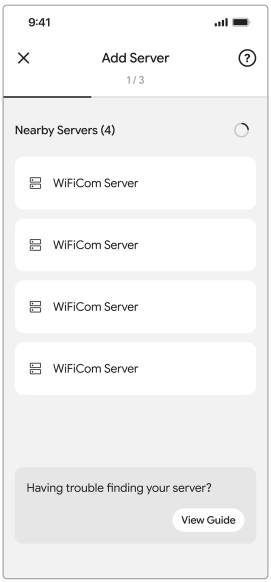
- If the server doesn't enter scan mode, press the WPS button for 10 seconds to perform a factory reset. The status LED turns solid white for a second and returns to blinking red after reset.

LED Color	Status
Blinking red	Scan mode
Blinking blue	Connected to Wi-Fi network
Blinking red & green	Wi-Fi Intercom pairing
Solid red	Powering on or Wi-Fi network error
Solid white	Factory reset or firmware update

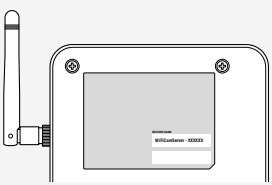
3. Open the app and create a Fleet.



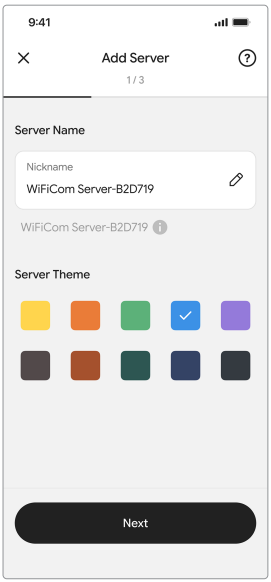
4. Select the server name from the list.



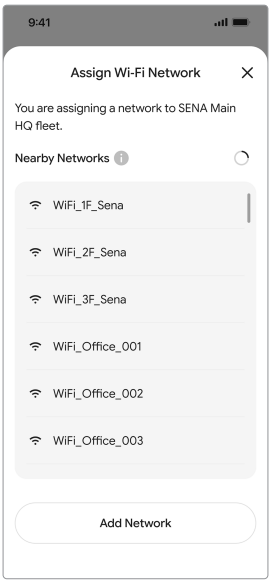
- A Fleet is a group of servers and headsets that share the same Wi-Fi network.
- You can find the server name on the back of the device.



5. Customize the server name and theme color if needed.

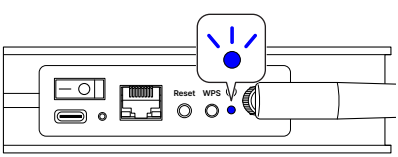


6. Select your Wi-Fi network and enter the password.



- Once configured, the same SSID and password are automatically applied to all devices added to the Fleet.
- Once a server has been registered, it cannot be registered to a different Wi-Fi network, Fleet, or user's app until it has been factory reset. Refer to the Troubleshooting chapter for detailed instructions.

7. Once the server is added, the status LED will blink in blue. Continue to register headsets. You can register up to 30 headsets to one server.

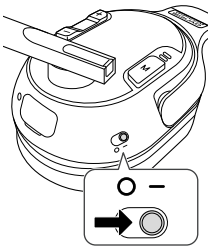


Register Headsets

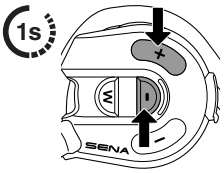
WiFiCom Headsets

1. Power on your headset. The status LED will blink in red when your headset is ready to connect.

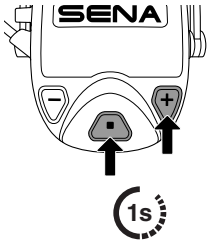
WiFiCom Squad



WiFiCom Teamster & Teamster Stereo



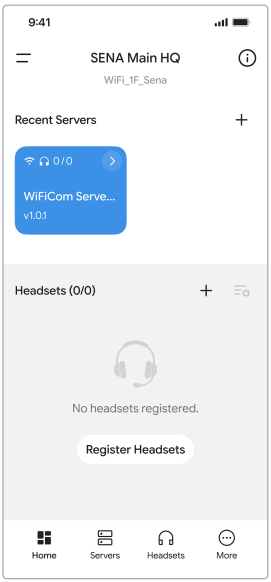
WiFiCom Trooper



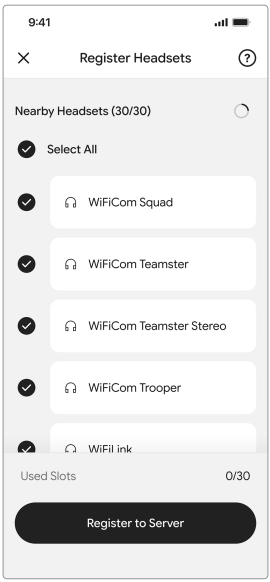
"Connecting to server"

- If the status LED doesn't blink in red, perform a factory reset. Refer to the Troubleshooting chapter for detailed instructions.

2. Tap "Register Headsets" in the app.

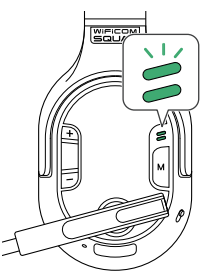


3. Select your device name on the list and register.

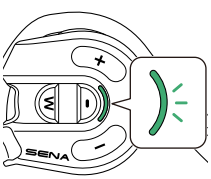


4. Once the setup is complete, you will hear the voice prompt and the status LED will blink in green. The default channel is 1.

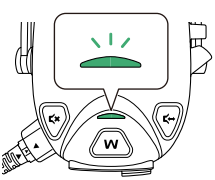
WiFiCom Squad



WiFiCom Teamster & Teamster Stereo



WiFiCom Trooper



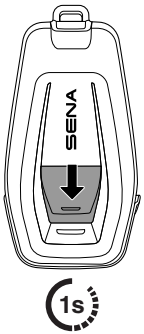
"Intercom on, channel one"

- If you hear the voice prompt “Server not responding” and the status LED turns solid blue, go to Troubleshooting chapter.

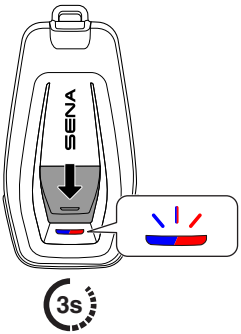
WiFiLink & Non-WiFiCom Device

WiFiLink is a bridge to link your existing device to the WiFiCom system. Pair your device with WiFiLink first, then register WiFiLink to the server.

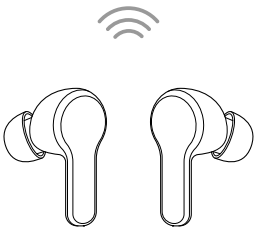
1. Power on the WiFiLink.



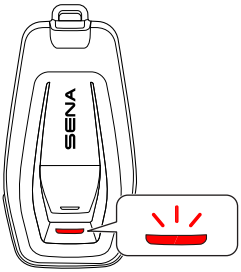
2. Enter headset pairing mode.



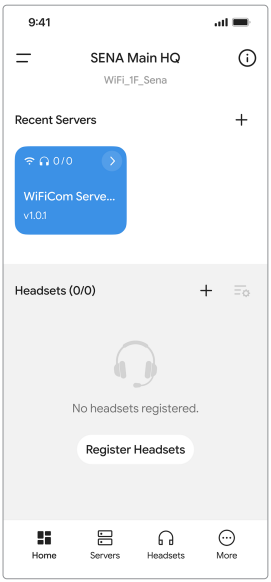
3. Put your device into pairing mode. Once they're paired, you will hear the voice prompt and the status LED will blink in red.



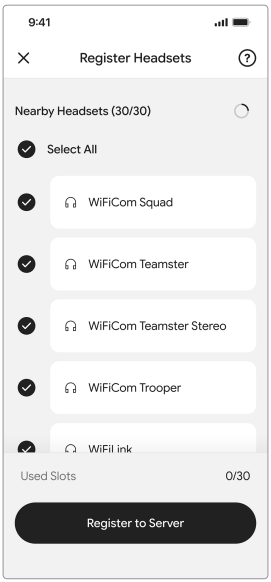
"Your headset is paired"



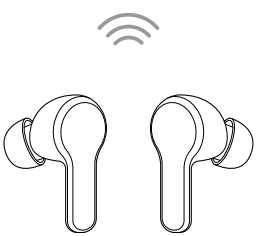
4. Tap "Register Headsets" in the app.

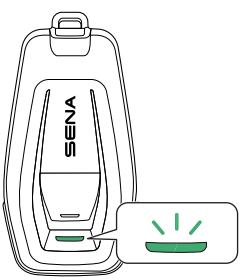


5. Select your device name on the list and continue.



6. Once the setup is complete, you will hear the voice prompt and the status LED will blink in green.





"Intercom on, channel one"

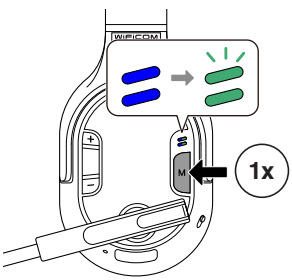
- If you hear the voice prompt “Server not responding” and the status LED turns solid blue, go to Troubleshooting chapter.

03 TROUBLESHOOTING

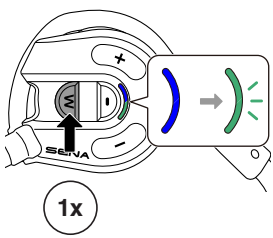
Server not Responding

If the server is connected to Wi-Fi, but the status LED turns solid blue and you hear "Server not responding", turn on the Wi-Fi Intercom manually using the buttons.

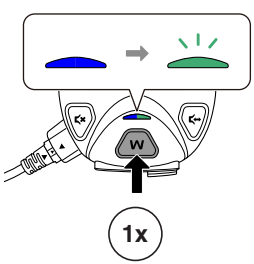
WiFiCom Squad



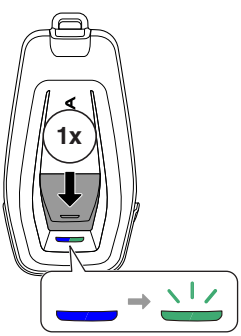
WiFiCom Teamster & Teamster Stereo



WiFiCom Trooper



WiFiLink

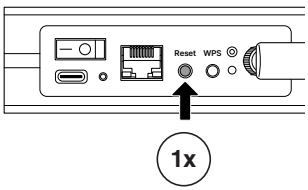


"Connecting to server. Intercom on, channel one"

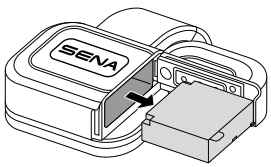
Fault Reset

If the server or device is on but unresponsive, you can perform a fault reset to restore functionality. All settings will remain unchanged.

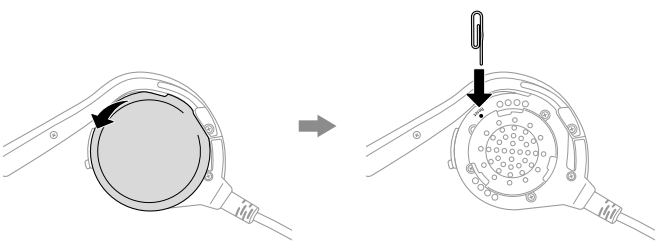
WiFiCom Server



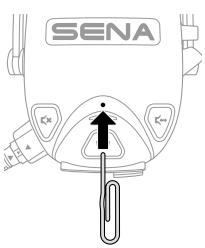
WiFiCom Squad



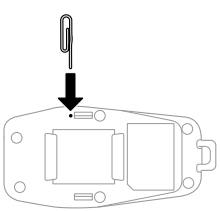
WiFiCom Teamster & Teamster Stereo



WiFiCom Trooper



WiFiLink



Factory Reset

Perform a factory reset in the following situations:

- The server repeatedly fails to connect to a Wi-Fi network after a fault reset.
- You want to register a server to a different Wi-Fi network, Fleet, or another user's app.
- The device is not ready to connect after powering on.

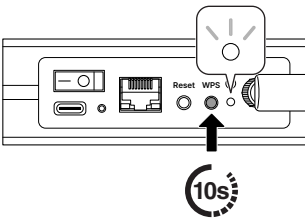
All settings are restored to their factory defaults, including the server and network settings. To use Wi-Fi Intercom, add the server and register headsets again via the app.

Using the App

Deleting a Fleet, server, or device from the Sena WiFiCom app automatically performs a factory reset.

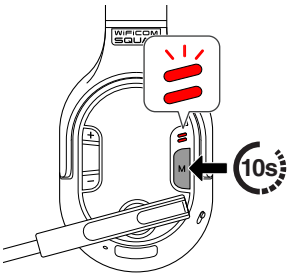
Using the Buttons

WiFiCom Server



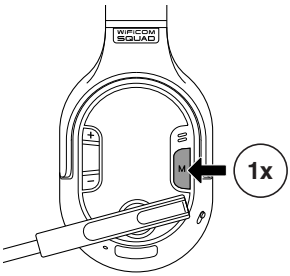
WiFiCom Squad

1.



"Factory reset"

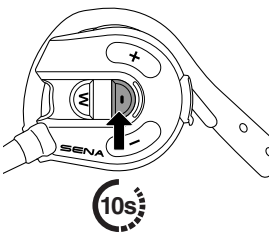
2.



"Good-bye"

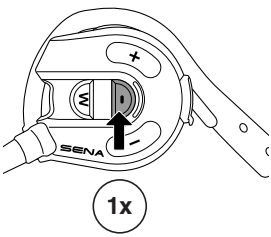
WiFiCom Teamster & Teamster Stereo

1.



"Factory reset"

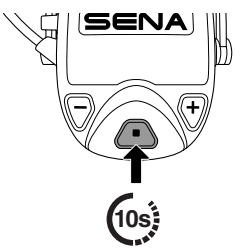
2.



"Good-bye"

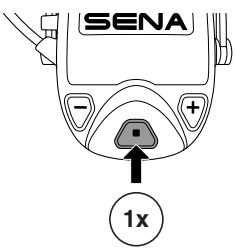
WiFiCom Trooper

1.



"Factory reset"

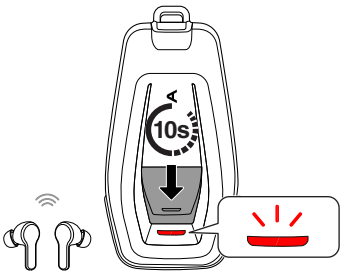
2.



"Good-bye"

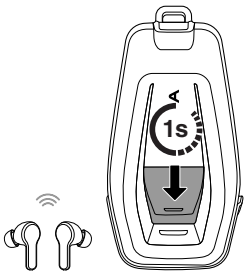
WiFiLink

1.



"Factory reset"

2.



"Good-bye"

WiFiCOM SERVER

CLICK
ANY SECTION TO BEGIN



ABOUT THE
WiFiCOM SERVER



BASIC OPERATIONS



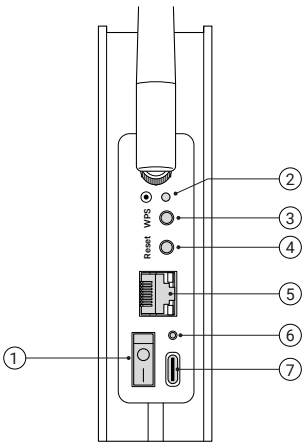
FIRMWARE UPDATE



TROUBLESHOOTING

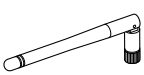
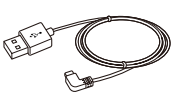
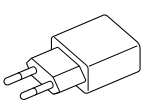
01 ABOUT THE WiFiCOM SERVER

- Supports up to 30 users
- Over-the-Air (OTA) firmware update



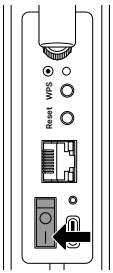
① Power switch
② Status LED
③ WPS button
④ Reset button
⑤ Lan port
⑥ Charging LED
⑦ USB-C charging port

Package Contents

 WiFiCom Server	 Antenna	 Ethernet cable
 USB-C charging cable	 Wall charger	

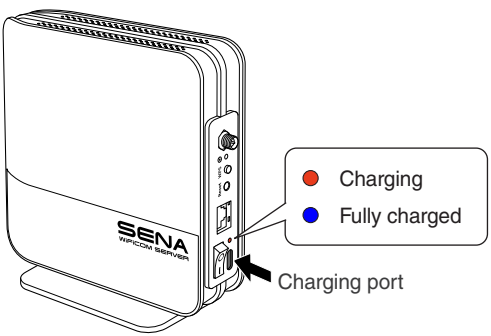
02 BASIC OPERATIONS

Power On/Off



Set the Power Switch to “I” to power on, or to “O” to power off.

Charging

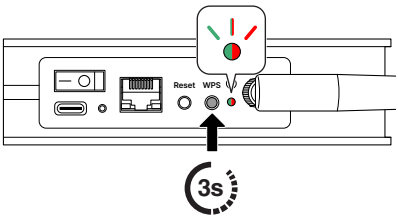


It takes 6 hours to fully charge.

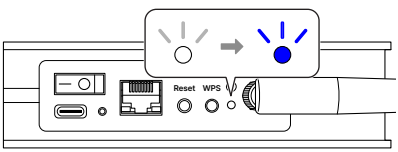
- Any third-party USB charger can be used, as long as it is approved by the FCC, CE, or other locally recognized regulatory agencies.
- Using a non-approved charger may cause fire, explosion, leakage, and other hazards, potentially reducing the battery's lifespan or performance.

Wi-Fi Intercom Pairing

You can also manually enter intercom pairing mode using the buttons. Refer to the user guide for your headset for detailed instructions on intercom pairing.



03 FIRMWARE UPDATE



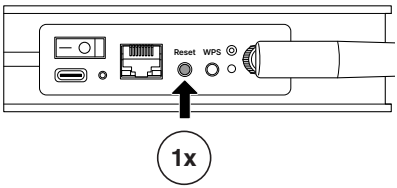
You can easily update your firmware using the Sena WiFiCom app. The app will send you a notification when a new update is available.

Wi-Fi Intercom is disconnected when an update begins. After the update is complete, the WiFiCom Server restarts and automatically reconnects.

04 TROUBLESHOOTING

Fault Reset

If the server is on but unresponsive, you can perform a fault reset to restore functionality. All settings will remain unchanged.



Factory Reset

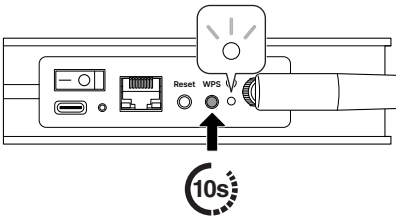
Perform a factory reset in the following situations:

- The server repeatedly fails to connect to a Wi-Fi network after a fault reset.
- You want to register a server to a different Wi-Fi network, Fleet, or another user's app.
- The device is not ready to connect after powering on.

Using the App

Deleting a Fleet or server from the Sena WiFiCom app automatically performs a factory reset.

Using the Buttons



All settings are restored to their factory defaults, including the server and network settings. To use Wi-Fi Intercom, add the server and register headsets again via the app.

WiFiCOM SQUAD

CLICK
ANY SECTION TO BEGIN



ABOUT THE
WiFiCOM SQUAD



INSTALLATION



BASIC OPERATION



Wi-Fi INTERCOM



USING WITH A
SMARTPHONE



FIRMWARE UPDATE



TROUBLESHOOTING

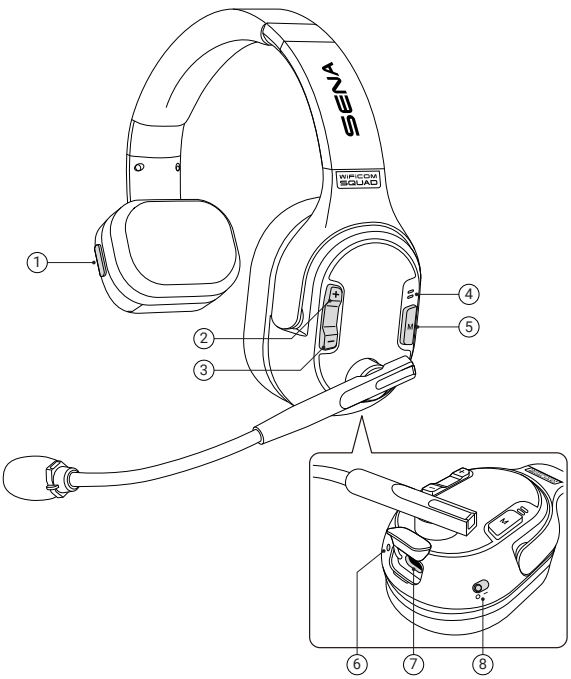
QUICK REFERENCE

(+) : (+) button
(–) : (–) button
MF : Multi-function button
P : Power switch

Type	Operation	Button	Duration
Basic Operations	Power on/off	P	Slide up/down
	Volume up/down	(+) or (–)	Single tap
Wi-Fi Intercom	Wi-Fi Intercom pairing	MF	Press for 5 seconds
	Wi-Fi Intercom on/off	MF	Single tap
	Reconnect intercom	MF	Single tap
	Channel selection	MF	Double tap
Phone	Phone pairing	(–)	Press for 5 seconds
	Answer phone call	MF	Single tap
	End phone call	MF	Single tap
			Press for 2 seconds
	Reject phone call	MF	Press for 2 seconds
	Activate voice assistant	MF	Press for 3 seconds
Troubleshooting	Factory reset	MF	Press for 10 seconds

01 ABOUT THE WiFiCOM SQUAD

- Swivel microphone for easy mute/unmute
- IPx5 water resistant
- Advanced Noise Control™
- Over-the-Air (OTA) firmware update

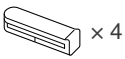


① Battery cover button	② (+) button
③ (−) button	④ Status LED
⑤ Multi-function button	⑥ Charging LED
⑦ USB-C charging port	⑧ Power switch

Package Contents



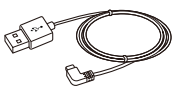
WiFiCom Squad



Color pins
(Orange, Black, White, Gray)



Microphone sponges

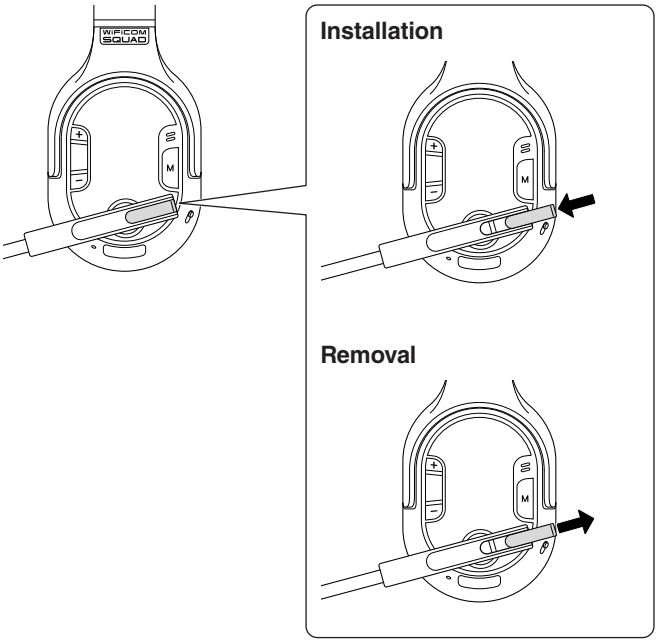


USB-C charging cable

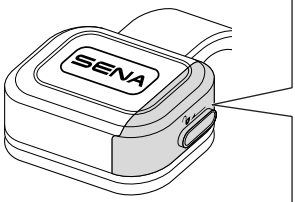
02 INSTALLATION

Color Pins

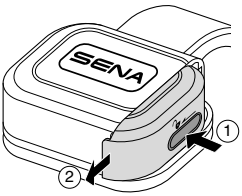
Use different color pins to distinguish your device.



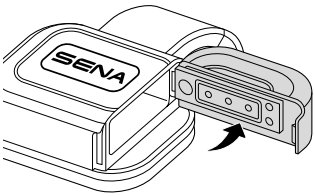
Rechargeable Battery



1. Press the button and slide the cover to the left.



2. Lift the cover to open it.

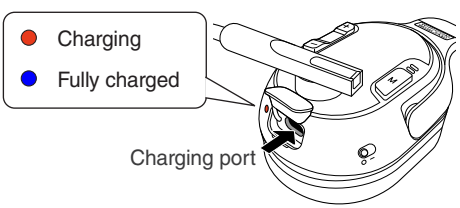


3. Insert or remove the battery.

03 BASIC OPERATION

1x	Tap Tap the button the specified number of times
1s	Press and Hold Press and hold the button for the specified amount of time
" "	Voice Prompt
	LED

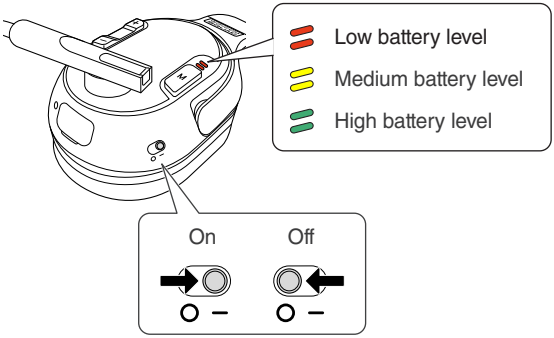
Charging



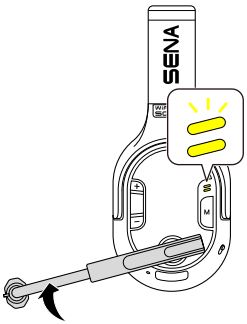
It takes 2 hours to fully charge.

- Any third-party USB charger can be used, as long as it is approved by the FCC, CE, IC, or other locally recognized regulatory agencies.
- Using a non-approved charger may cause fire, explosion, leakage, and other hazards, potentially reducing the battery's lifespan or performance.

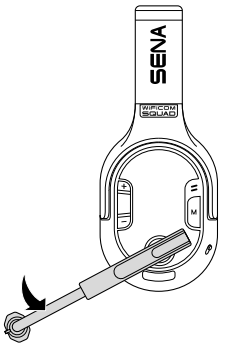
Power On/Off



Mute/Unmute Mic

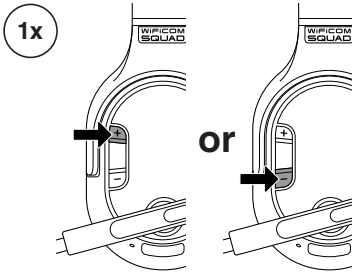


Mute: "Mic off"



Unmute: "Mic on"

Volume

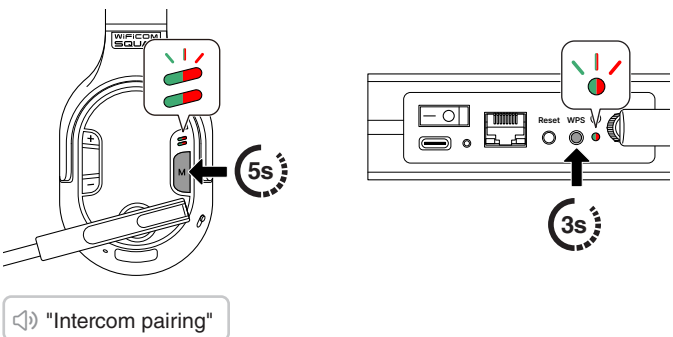


04 Wi-Fi INTERCOM

Starting the Wi-Fi Intercom

1. Set up a server using the Sena WiFiCom app. Go to Add WiFiCom Server for detailed instructions.

2. Register your device.
   - Using the app: Go to Register Headsets for detailed instructions.
   - Using the buttons: Enter intercom pairing mode manually.

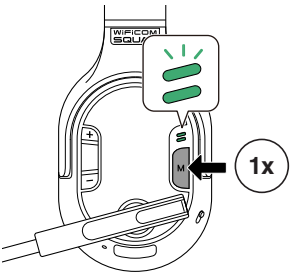


"Intercom pairing"

- To cancel intercom pairing, press the multi-function button.

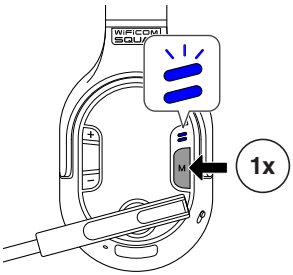
Using the Wi-Fi Intercom

Wi-Fi Intercom On



"Intercom on, channel one"

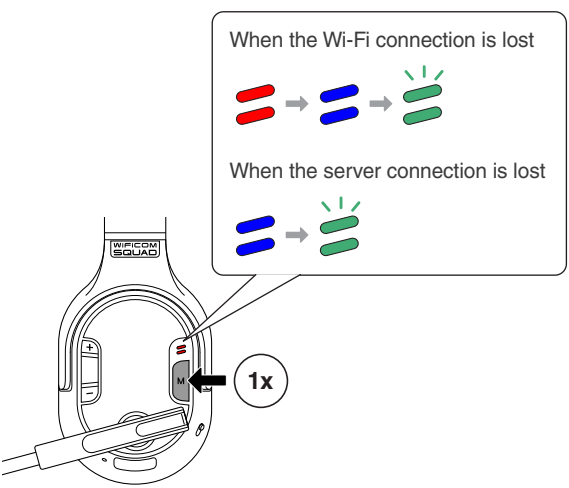
Wi-Fi Intercom Off



"Intercom off"

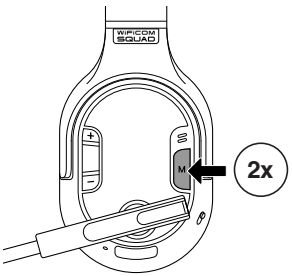
Reconnect to Wi-Fi Intercom

If the network or server connection is lost, press the button to reconnect.



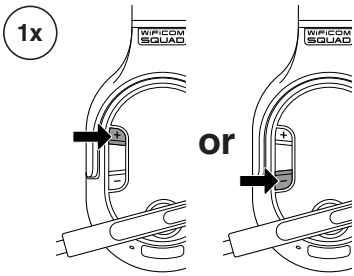
Channel Selection

1. Enter the channel setting.



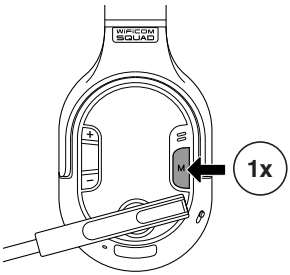
"Channel setting, 1"

2. Navigate between channels.



"#"

3. Confirm and save the channel.



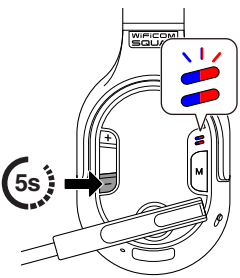
"Channel #"

- You will hear a voice prompt when someone joins or leaves the channel.

05 USING WITH A SMARTPHONE

Phone Pairing

1.



"Mobile phone pairing"

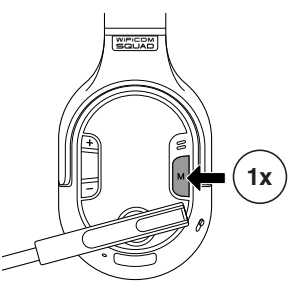
2.



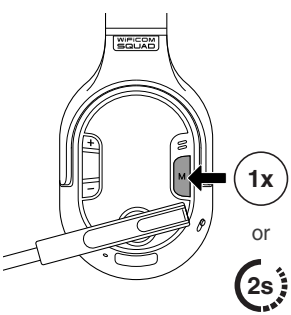
- To cancel phone pairing, press any button.

Making and Answering Calls

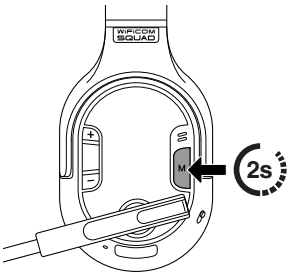
Answer a Call



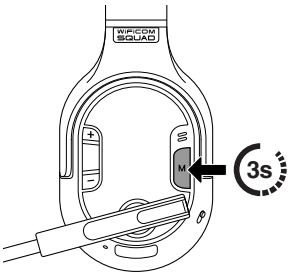
End a Call



Reject a Call



Activate Voice Assistant



06 FIRMWARE UPDATE

You can easily update your firmware using the Sena WiFiCom app. The app will send you a notification when a new update is available. All headsets must be online with at least 30% battery to update the firmware.

Wi-Fi Intercom is disconnected when an update begins. After the update is complete, the headset restarts and automatically reconnects to the server.

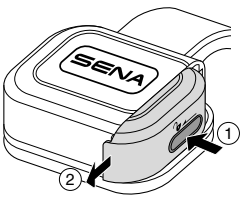
07 TROUBLESHOOTING

Fault Reset

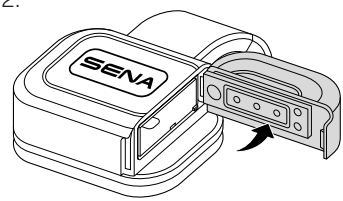
If the server and headsets are on but unresponsive, you can perform a fault reset to restore functionality. All settings will remain unchanged.

Open the cover and remove the battery. Reinsert the battery, then restart the device.

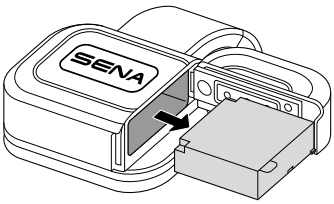
1.



2.



3.



Factory Reset

Perform a factory reset in the following situations:

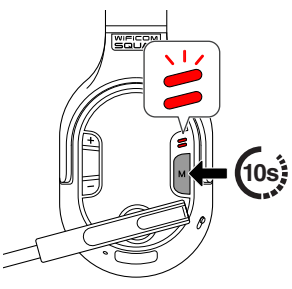
- The server repeatedly fails to connect to a Wi-Fi network after a fault reset.
- You want to register a server to a different Wi-Fi network, Fleet, or another user's app.
- The device is not ready to connect after powering on.

Using the App

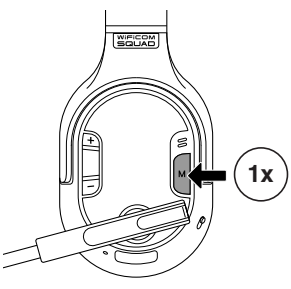
Deleting a Fleet, server, or headset from the Sena WiFiCom app automatically performs a factory reset.

Using the Buttons

1.



2.



All settings are restored to their factory defaults, including the server and network settings. To use Wi-Fi Intercom, add the server and register headsets again via the app.

WiFiCOM TEAMSTER
WiFiCOM TEAMSTER STEREO

CLICK
ANY SECTION TO BEGIN



ABOUT THE
WiFiCOM TEAMSTER
& TEAMSTER STEREO

BASIC OPERATION

Wi-Fi INTERCOM

USING WITH A
SMARTPHONE

FIRMWARE UPDATE

TROUBLESHOOTING

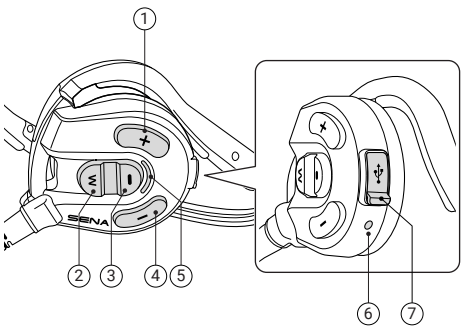
QUICK REFERENCE

(+) : (+) button
(–) : (–) button
MF : Multi-function button
W : Wi-Fi Intercom button

Type	Operation	Button	Duration
Basic Operations	Power on	MF & (+)	Press for 1 second
	Power off	MF & (+)	Single tap
	Volume up/down	(+) or (–)	Single tap
	Mute/unmute mic	W	Press for 1 second
Wi-Fi Intercom	Wi-Fi Intercom pairing	W	Press for 5 seconds
	Wi-Fi Intercom on/off	W	Single tap
	Reconnect intercom	W	Single tap
	Channel selection	W	Double tap
Phone	Phone pairing	MF	Press for 5 seconds
	Answer phone call	MF	Single tap
	End phone call	MF	Single tap
			Press for 2 seconds
	Reject phone call	MF	Press for 2 seconds
	Activate voice assistant	MF	Single tap
Troubleshooting	Factory reset	MF	Press for 10 seconds

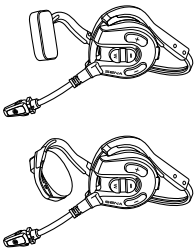
01 ABOUT THE WiFiCOM TEAMSTER & TEAMSTER STEREO

- Advanced Noise Control™
- Over-the-Air (OTA) firmware update
- Mono-ear headset for situational awareness (WiFiCom Teamster)
- Dual-ear lightweight headset (WiFiCom Teamster Stereo)

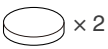


① (+) button
② Wi-Fi Intercom button
③ Multi-function button
④ (−) button
⑤ Status LED
⑥ Charging LED
⑦ USB-C charging port

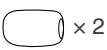
Package Contents



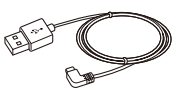
WiFiCom Teamster
WiFiCom Teamster Stereo



Speaker pads

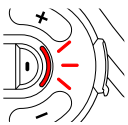


Microphone sponges

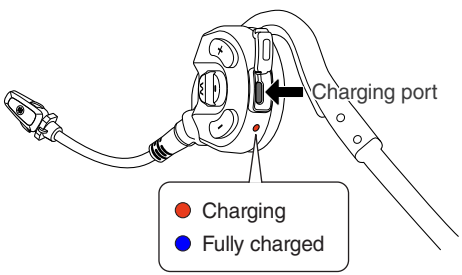


USB-C charging cable

02 BASIC OPERATION

1x	Tap Tap the button the specified number of times
1s	Press and Hold Press and hold the button for the specified amount of time
" "	Voice Prompt
	LED

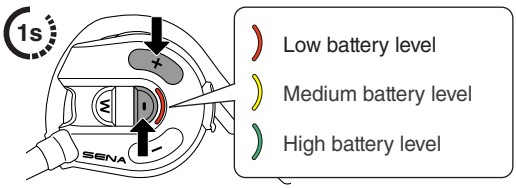
Charging



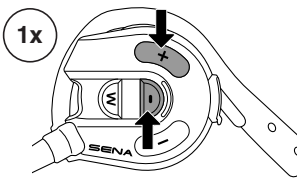
It takes 2.5 hours to fully charge.

- Any third-party USB charger can be used, as long as it is approved by the FCC, CE, IC, or other locally recognized regulatory agencies.
- Using a non-approved charger may cause fire, explosion, leakage, and other hazards, potentially reducing the battery's lifespan or performance.

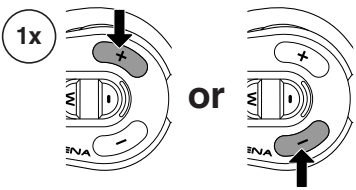
Power On



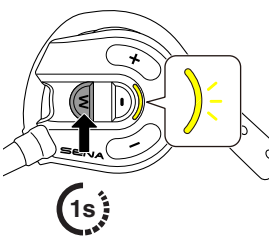
Power Off



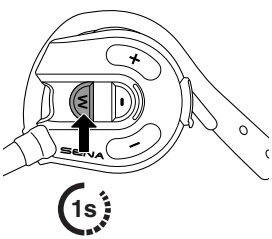
Volume



Mute/Unmute Mic



Mute: "Mic off"



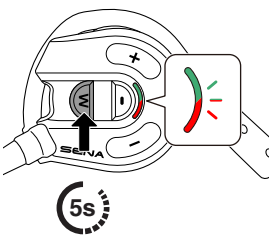
Unmute: "Mic on"

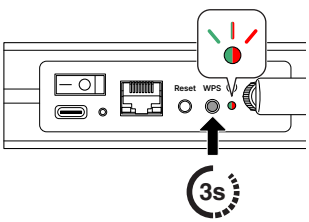
03 Wi-Fi INTERCOM

Starting the Wi-Fi Intercom

1. Set up a server using the Sena WiFiCom app. Go to Add WiFiCom Server for detailed instructions.

2. Register your device.
   - Using the app: Go to Register Headsets for detailed instructions.
   - Using the buttons: Enter intercom pairing mode manually.



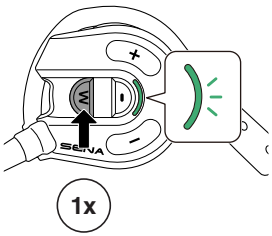


"Intercom pairing"

- To cancel intercom pairing, press the Wi-Fi Intercom button.

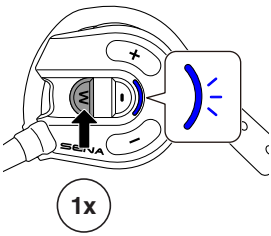
Using the Wi-Fi Intercom

Wi-Fi Intercom On



"Intercom on, channel one"

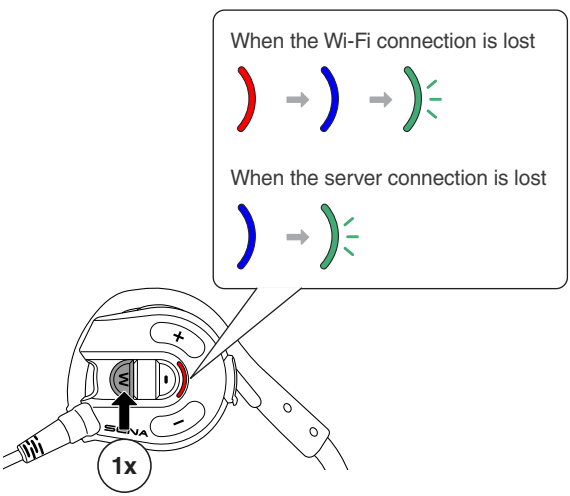
Wi-Fi Intercom Off



"Intercom off"

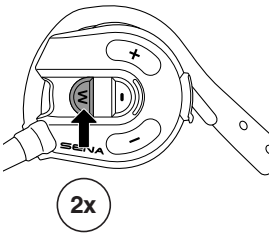
Reconnect to Wi-Fi Intercom

If the network or server connection is lost, press the button to reconnect.



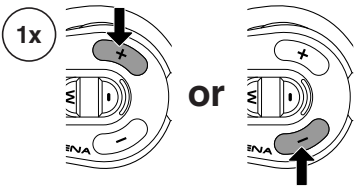
Channel Selection

1. Enter the channel setting.



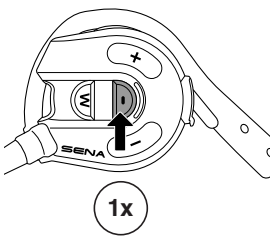
"Channel setting, 1"

2. Navigate between channels.



"#"

3. Confirm and save the channel.



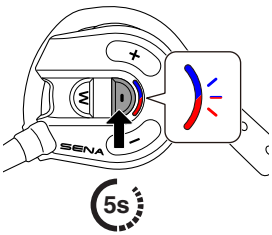
"Channel #"

- You will hear a voice prompt when someone joins or leaves the channel.

04 USING WITH A SMARTPHONE

Phone Pairing

1.



"Mobile phone pairing"

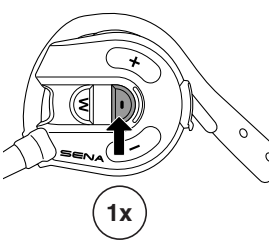
2.



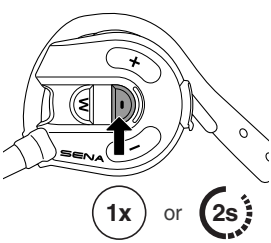
- To cancel phone pairing, press any button.

Making and Answering Calls

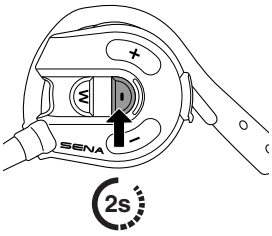
Answer a Call



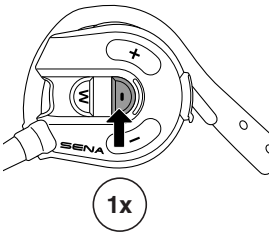
End a Call



Reject a Call



Activate Voice Assistant



05 FIRMWARE UPDATE

You can easily update your firmware using the Sena WiFiCom app. The app will send you a notification when a new update is available. All headsets must be online with at least 30% battery to update the firmware.

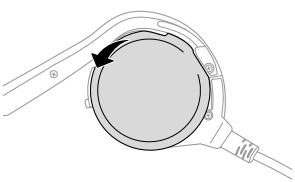
Wi-Fi Intercom is disconnected when an update begins. After the update is complete, the headset restarts and automatically reconnects to the server.

06 TROUBLESHOOTING

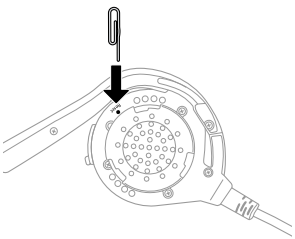
Fault Reset

If the WiFiCom Teamster or the WiFiCom Teamster Stereo is on but unresponsive, you can perform a fault reset to restore normal functionality.

1. Rotate the speaker pad counterclockwise and detach it.



2. Press the reset pinhole with a clip.



All settings will remain unchanged.

Factory Reset

Perform a factory reset in the following situations:

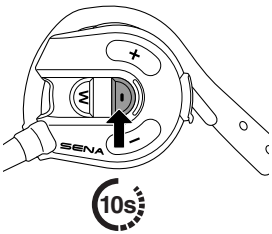
- When the server repeatedly fails to connect to a Wi-Fi network after a fault reset.
- If you want to register a server or headset to a different Wi-Fi network, Fleet, or user's app.
- The device is not ready to connect after powering on.

Using the App

Deleting a Fleet, server, or headset from the Sena WiFiCom app automatically performs a factory reset.

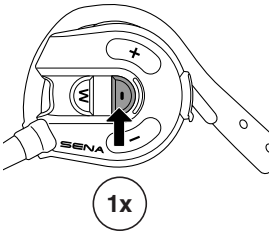
Using the Buttons

1.



"Factory reset"

2.



"Good-bye"

All settings are restored to their factory defaults, including the server and network settings. To use Wi-Fi Intercom, add the server and register headsets again via the app.

WiFiCOM TROOPER

CLICK
ANY SECTION TO BEGIN



ABOUT THE
WiFiCOM TROOPER



INSTALLATION



BASIC OPERATION



Wi-Fi INTERCOM



USING WITH A
SMARTPHONE



FIRMWARE UPDATE



TROUBLESHOOTING

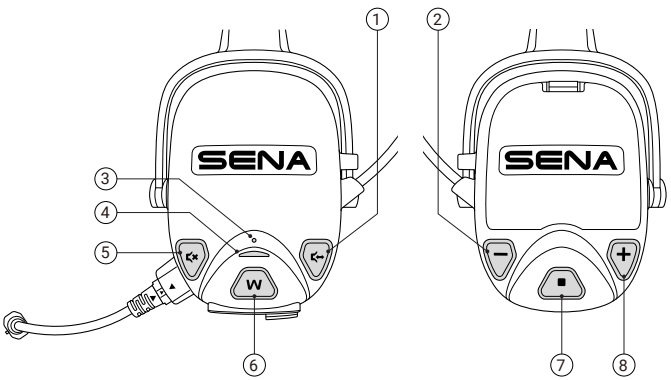
QUICK REFERENCE

(+) button : (–) button
MF : Multi-function button
W : Wi-Fi Intercom button
M : Mic button
A : Ambient button

Type	Operation	Button	Duration
Basic Operations	Power on	MF & +	Press for 1 second
	Power off	MF & +	Single tap
	Volume up/down	+ or –	Single tap
	Mute/unmute mic	M	Single tap
	Ambient mode on/off	A	Single tap
Wi-Fi Intercom	Wi-Fi Intercom pairing	W	Press for 5 seconds
	Wi-Fi Intercom on/off	W	Single tap
	Reconnect intercom	W	Single tap
	Channel selection	W	Double tap
Phone	Phone pairing	MF	Press for 5 seconds
	Answer phone call	MF	Single tap
	End phone call	MF	Single tap
			Press for 2 seconds
	Reject phone call	MF	Press for 2 seconds
	Activate voice assistant	MF	Single tap
Troubleshooting	Factory reset	MF	Press for 10 seconds

01 ABOUT THE WiFiCOM TROOPER

- Over-the-ear headset with hearing protection
- Advanced Noise Control
- Ambient mode
- Over-the-Air (OTA) firmware update
- IPX4



① Ambient button
② (–) button
③ Reset pinhole
④ Status LED
⑤ Mic button
⑥ Wi-Fi Intercom button
⑦ Multi-function button
⑧ (+) button

Package Contents



WiFiCom Trooper
(Rechargeable battery included)



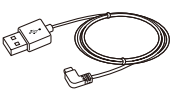
Microphone



Rubber rings



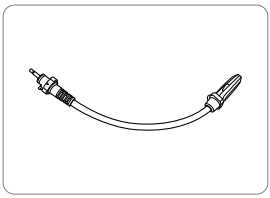
Microphone sponges

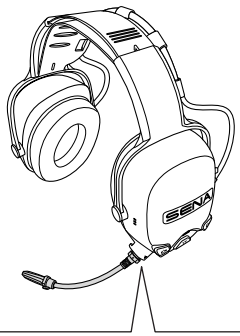


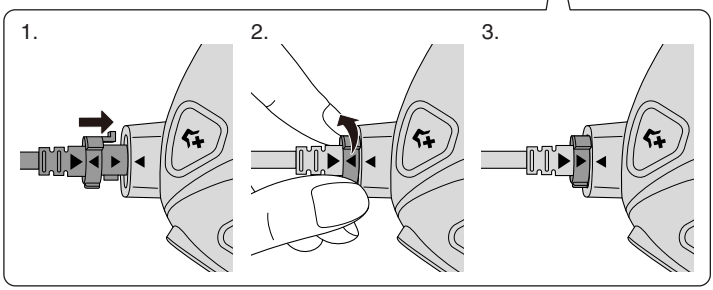
USB-C charging cable

02 INSTALLATION

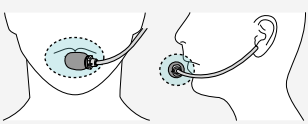
Microphone



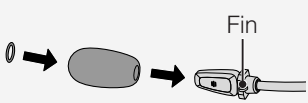




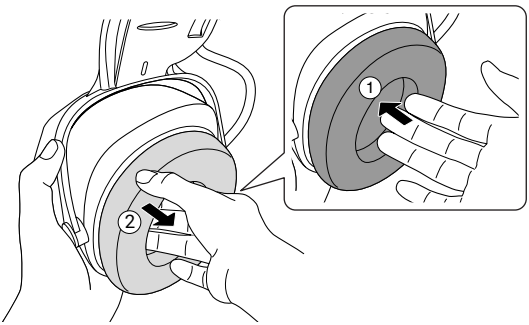




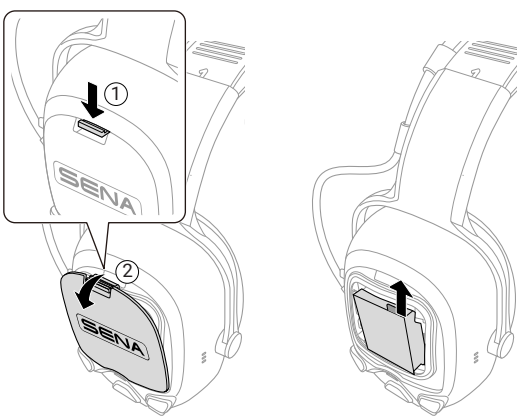
Adjust the direction of the microphone so that the **Fin** side of the microphone is facing outward, away from your lips.



Replacing the Ear Pads



Battery



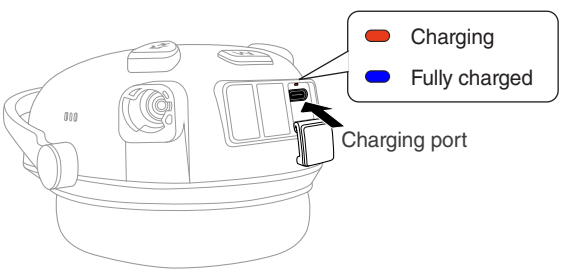
⚠ AAA Batteries (sold separately)

- You can use three AAA batteries (sold separately) as an alternative power source.
- Performance may depend on battery manufacturers, and quality.
- Ensure to fit batteries with correct polarity.
- Do not mix battery manufacturers or old with new or rechargeable with non-rechargeable batteries.

03 BASIC OPERATION

1x	Tap Tap the button the specified number of times
1s	Press and Hold Press and hold the button for the specified amount of time
" "	Voice Prompt
	LED

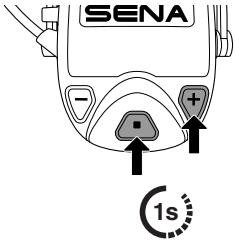
Charging

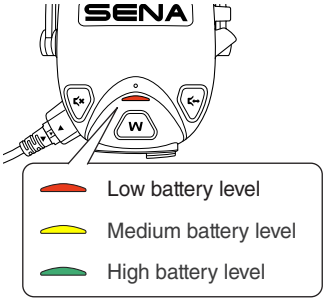


It takes 2 hours to fully charge.

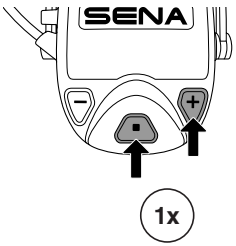
- Any third-party USB charger can be used, as long as it is approved by the FCC, CE, IC, or other locally recognized regulatory agencies.
- Using a non-approved charger may cause fire, explosion, leakage, and other hazards, potentially reducing the battery's lifespan or performance.

Power On

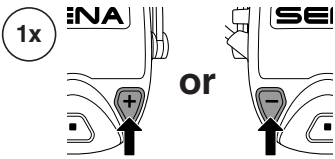




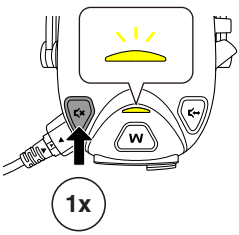
Power Off



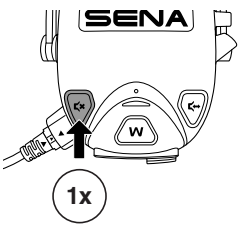
Volume



Mute/Unmute Mic

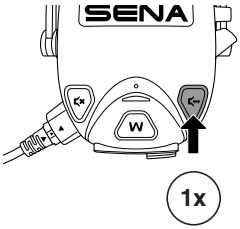


Mute: "Mic off"



Unmute: "Mic on"

Ambient Mode On/Off

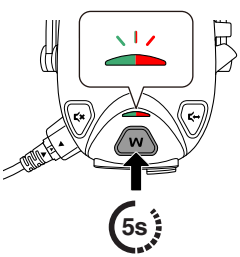


04 Wi-Fi INTERCOM

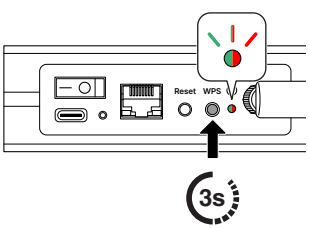
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2. Register your device.
   - Using the app: Go to Register Headsets for detailed instructions.
   - Using the buttons: Enter intercom pairing mode manually.



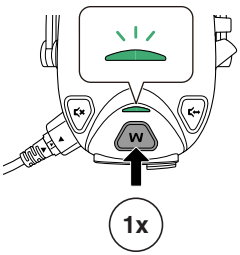
"Intercom pairing"



- To cancel intercom pairing, press the Wi-Fi Intercom button.

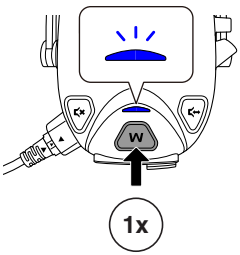
Using the Wi-Fi Intercom

Wi-Fi Intercom On



"Intercom on, channel one"

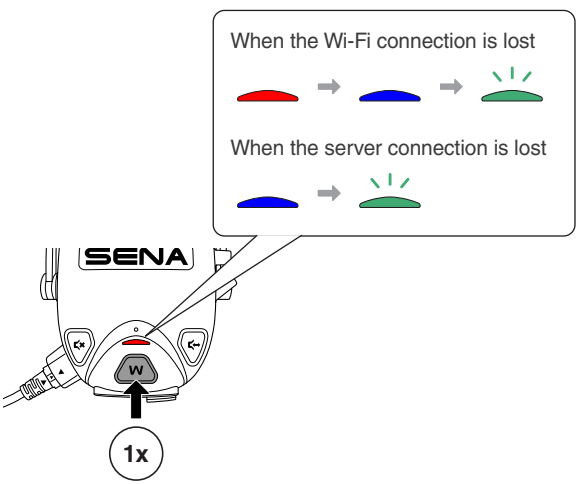
Wi-Fi Intercom Off



"Intercom off"

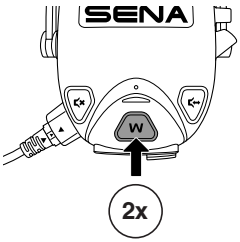
Reconnect to Wi-Fi Intercom

If the network or server connection is lost, press the button to reconnect.



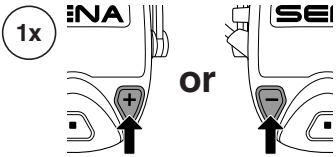
Channel Selection

1. Enter the channel setting.



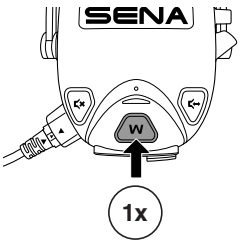
"Channel setting, 1"

2. Navigate between channels.



"#"

3. Confirm and save the channel.



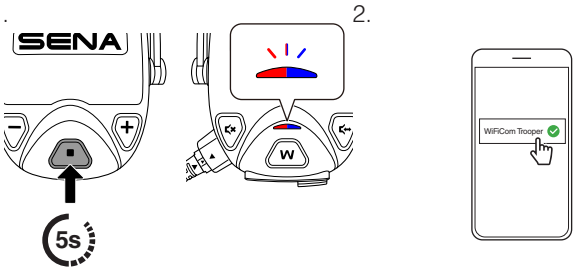
"Channel #"

- You will hear a voice prompt when someone joins or leaves the channel.

05 USING WITH A SMARTPHONE

Phone Pairing

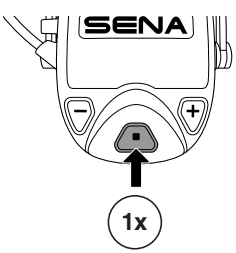
1. 2.



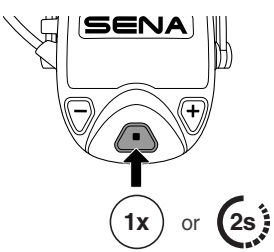
- To cancel phone pairing, press any button.

Making and Answering Calls

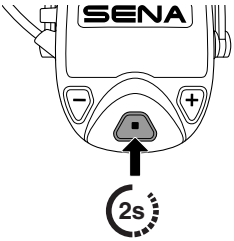
Answer a Call



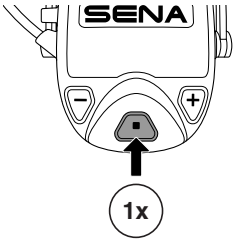
End a Call



Reject a Call



Activate Voice Assistant



06 FIRMWARE UPDATE

You can easily update your firmware using the Sena WiFiCom app. The app will send you a notification when a new update is available. All headsets must be online with at least 30% battery to update the firmware.

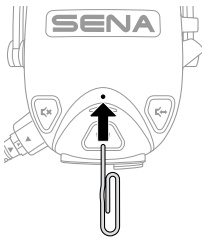
Wi-Fi Intercom is disconnected when an update begins. After the update is complete, the headset restarts and automatically reconnects to the server.

07 TROUBLESHOOTING

Fault Reset

If the WiFiCom Trooper is on but unresponsive, you can perform a fault reset to restore normal functionality. Press the reset pinhole with a clip.

All settings will remain unchanged.



Factory Reset

Perform a factory reset in the following situations:

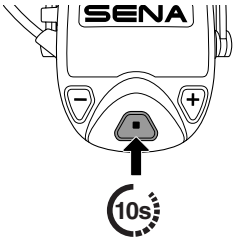
- When the server repeatedly fails to connect to a Wi-Fi network after a fault reset.
- If you want to register a server or headset to a different Wi-Fi network, Fleet, or user's app.
- The device is not ready to connect after powering on.

Using the App

Deleting a Fleet, server, or headset from the Sena WiFiCom app automatically performs a factory reset.

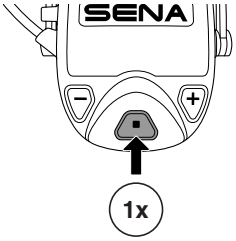
Using the Buttons

1.



"Factory reset"

2.



"Good-bye"

All settings are restored to their factory defaults, including the server and network settings. To use Wi-Fi Intercom, add the server and register headsets again via the app.

WiFiLINK

CLICK
ANY SECTION TO BEGIN



ABOUT THE WiFiLINK



INSTALLATION



BASIC OPERATION



Wi-Fi INTERCOM



FIRMWARE UPDATE



TROUBLESHOOTING

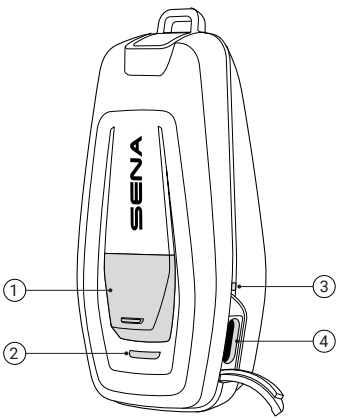
QUICK REFERENCE

(MF) : Multi-function button

Type	Operation	Button	Duration
Basic Operations	Power on/off	MF	Press for 1 second
	Headset pairing	MF	Press for 3 seconds
Wi-Fi Intercom	Wi-Fi Intercom pairing	MF	Press for 5 seconds
	Wi-Fi Intercom on	MF	Single tap
	Mute/unmute mic	MF	Single tap
	Volume up/down	MF	Double tap
	Channel selection	MF	Triple tap
	Reconnect intercom	MF	Single tap
Troubleshooting	Factory reset	MF	Press for 10 seconds

01 ABOUT THE WiFiLINK

- Gateway for Wi-Fi Intercom
- Universal Intercom
- Over-the-Air (OTA) firmware update

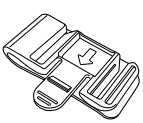


① Multi-function button
② Status LED
③ Charging LED
④ USB-C charging port

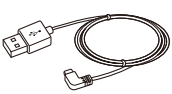
Package Contents



WiFiLink



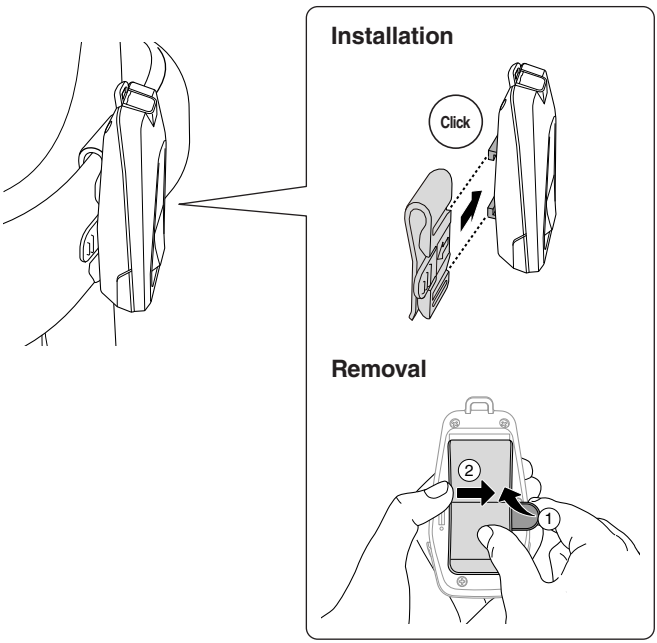
Belt clip mount



USB-C charging cable

02 INSTALLATION

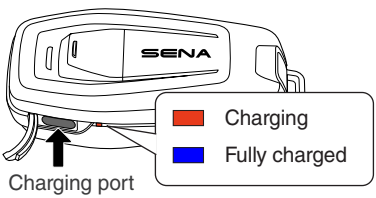
Belt Clip Mount



03 BASIC OPERATION

1x	Tap Tap the button the specified number of times
1s	Press and Hold Press and hold the button for the specified amount of time
" "	Voice Prompt
	LED

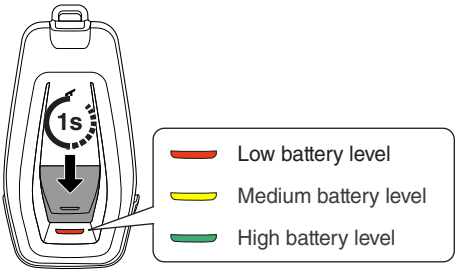
Charging



It takes 2 hours to fully charge.

- Any third-party USB charger can be used, as long as it is approved by the FCC, CE, IC, or other locally recognized regulatory agencies.
- Using a non-approved charger may cause fire, explosion, leakage, and other hazards, potentially reducing the battery's lifespan or performance.

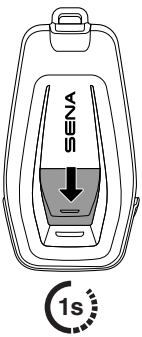
Power On/Off



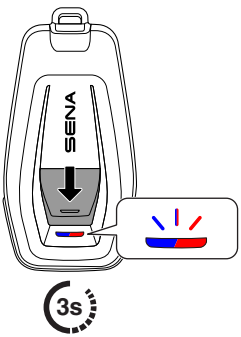
Pairing with Non-WiFiCom Devices

To use Wi-Fi Intercom with WiFiLink, you must pair it with your device.

1. Power on the WiFiLink.

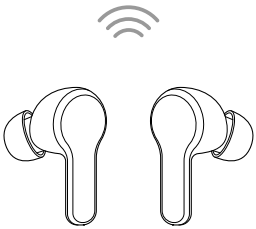


2. Enter headset pairing mode.

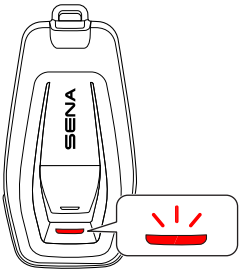


- To cancel pairing, press the multi-function button.

3. Put your device into pairing mode. Once they're paired, you will hear the voice prompt and the status LED will blink in red.



"Your headset is paired"

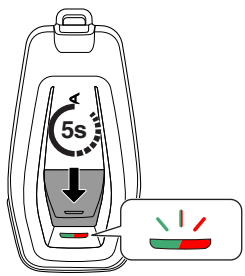


04 Wi-Fi INTERCOM

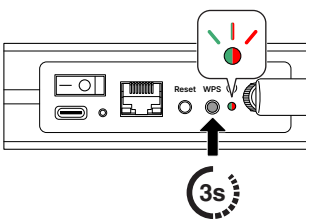
Starting the Wi-Fi Intercom

1. Set up a server using the Sena WiFiCom app. Go to Add WiFiCom Server for detailed instructions.

2. Register your device.
   - Using the app: Go to Register Headsets for detailed instructions.
   - Using the buttons: Enter intercom pairing mode manually.



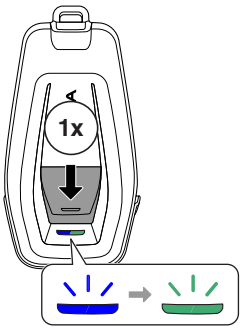
"Intercom pairing"



- To cancel pairing, press the multi-function button.

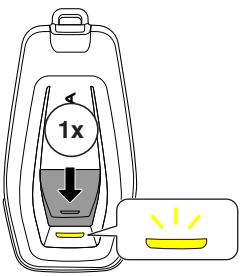
Using the Wi-Fi Intercom

Wi-Fi Intercom On

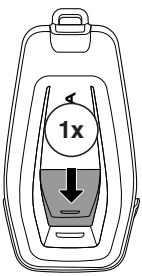


"Intercom on, channel one"

Mute/Unmute Mic



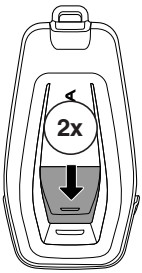
Mute: "Mic off"



Unmute: "Mic on"

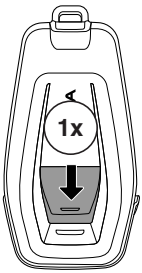
Volume

1.



"Volume settings"

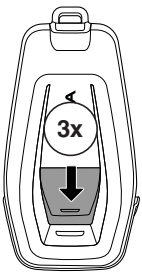
2.



"#"

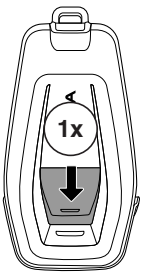
Channel Selection

1. Enter the channel setting.



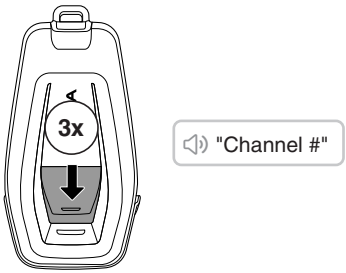
"Channel setting, 1"

2. Navigate between channels.



"#"

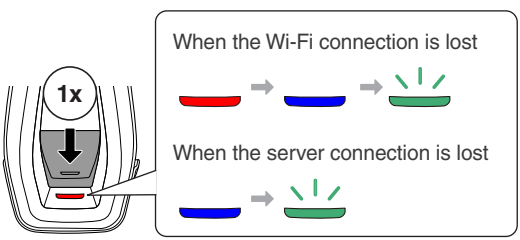
3. Confirm and save the channel.



- You will hear a voice prompt when someone joins or leaves the channel.

Reconnect to Wi-Fi Intercom

If the network or server connection is lost, press the button to reconnect.



05 FIRMWARE UPDATE

You can easily update your firmware using the Sena WiFiCom app. The app will send you a notification when a new update is available. All headsets must be online with at least 30% battery to update the firmware.

Wi-Fi Intercom is disconnected when an update begins. After the update is complete, the headset restarts and automatically reconnects to the server.

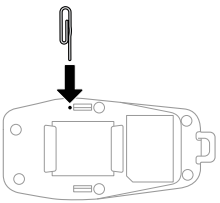
06 TROUBLESHOOTING

Fault Reset

If the server and headsets are on but unresponsive, you can perform a fault reset to restore functionality.

Use a clip to press the reset pinhole at the back of the WiFiLink.

All settings will remain unchanged.



Factory Reset

Perform a factory reset in the following situations:

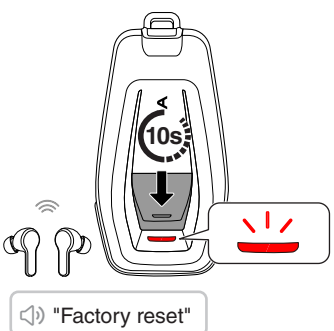
- When the server repeatedly fails to connect to a Wi-Fi network after a fault reset.
- You want to register a server to a different Wi-Fi network, Fleet, or another user's app.
- The device is not ready to connect after powering on.

Using the App

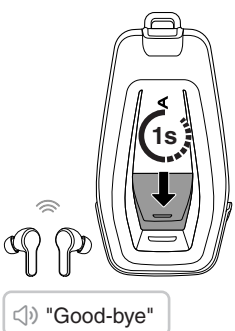
Deleting a Fleet, server, or headset from the Sena WiFiCom app automatically performs a factory reset.

Using the Buttons

1.



2.



All settings are restored to their factory defaults, including the server and network settings. To use Wi-Fi Intercom, add the server and register headsets again via the app.

SENA

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9155 Sterling Rd. STE 100, Irving, TX 75063